



SUMMER 2016

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The 91 Express Lanes is owned and operated by the Orange County Transportation Authority. For more information, call (951) 278-9191 or visit www.91expresslanes.com.

CUSTOMER SERVICE CENTERS

Open Longer to Serve You Better

We have two 91 Express Lanes Customer Service Centers to serve you—one in Corona and one in Orange.



OCTA Store
600 S. Main Street
Orange, CA 92868
Store Hours:
Monday – Friday, 8:00 a.m. - 5:00 p.m.

Corona Customer Service Center
2275 Sampson Avenue, Suite 100
Corona, CA 92879
Customer Service Center Hours:
Monday – Friday, 9:00 a.m. - 6:00 p.m.
(951) 278-9191 | (800) 600-9191

Smoother Express Lanes Are Headed Your Way

This summer, road improvements are headed your way that will make your journey on the 91 Express Lanes smoother and more efficient than ever. The project will replace six changeable messaging signs and rehabilitate the pavement on the entire express lanes, including eastbound and westbound between State Route 55 (SR-55) and the Riverside County line.

Construction will begin in July and is expected to be completed in January 2017. During that time, there will be periodic full weekend closures on the 91 Express Lanes, rolling closures of the general purpose lane (#1), and occasional closures for non-paving work. All schedules are subject to change due to operational challenges or inclement weather.

As the pavement rehabilitation project unfolds along the 42 miles that make up the four-lane, 10-mile 91 Express Lanes, it will use 113,000 tons of asphalt and grind and replace 375,000 square yards of pavement.

We realize that you rely on the 91 Express Lanes for everything from your daily commute to visiting friends and family to shopping and recreation. To minimize disruption and keep you aware of upcoming closures and construction, we'll keep you posted with road signage and updates by

mail, radio, Facebook and email. Please update your account with your email address if you would like to receive e-notifications.

This extensive project is part of our commitment to you to deliver a smooth, reliable ride at free-flowing speed. These improvements are funded entirely by the 91 Express Lanes.

Please be aware of all construction-related activity and remember to slow down, watch for workers and heavy equipment and allow extra travel time as we work to maintain the 91 Express Lanes to serve you well now and in the future.



Show Your Transponder and Save

Did you know that your 91 Express Lanes transponder can unlock discounts to great activities in Orange County?

Beat the heat and save on water fun at Davey's Locker Sportfishing and Whale Watching in Newport Beach and Captain Dave's Dolphin and Whale Safari, Dana Wharf Sportfishing and Whale Watching, and the Ocean Institute, all in Dana Point.

For a family-pleasing trip, consider beautiful San Juan Capistrano. Kids get into the historic mission free with one paying adult and parents save \$2 off admission to Zoomars Petting Zoo. Another day, head to Santa Ana for a full day of adventuring with a \$2 discount at the ever-changing Discovery Cube, then stop by the Santa Ana Zoo, where a child gets in free with one adult admission.

Satisfy your quest for culture by visiting some of OC's most notable historic and artistic places, including Casa Romantica Cultural Center and

Gardens in San Clemente, Laguna Art Museum in Laguna Beach, Orange County Museum of Art in Newport Beach, and the Richard Nixon Presidential Library and Museum in Yorba Linda.

Drop by 91expresslanes.com/discounts to view all these great values and more; please note that some offers require coupons, which are available at the site. Just show your 91 Express Lanes transponder, OC Bus pass or Metrolink ticket and enjoy the discounts during summer and throughout the year.



Two 91 Freeway Improvements Improve Traffic and Safety



In June, two important Riverside Freeway (SR-91) projects that will improve traffic flow and enhance safety were unveiled by OCTA and Caltrans, along with the cities of Anaheim and Fullerton.

The two projects, including four miles of general-purpose lane, reconstructed ramps, a bypass lane and extended auxiliary lane, will improve conditions for the nearly 300,000 drivers who travel the 91 freeway daily. They are the latest in a series of enhancements to SR-91 since 2010.

The improvements will ease traffic congestion at a notorious chokepoint from the southbound

SR-57 freeway to the westbound SR-91 by allowing drivers to connect directly from SR-57 to I-5 without changing lanes on SR-91.

In addition, the westbound SR-91 freeway now includes a bypass lane at SR-55, four general-purpose lanes and one carpool lane. These projects were made possible by OCTA's purchase of the 91 Express Lanes, which eliminated restrictions and opened the way for improvements that benefit all motorists along the 91 corridor.

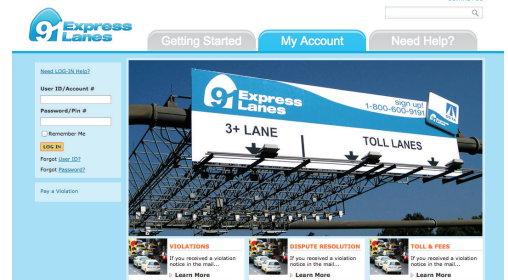
For the Best Service, Keep Your Account Up to Date

Have you received a new credit card? Do you have a new vehicle and or need an additional transponder?

If so, help us help you by keeping your 91 Express Lanes account up to date. Just log on any time to update your account with new credit card or vehicle information or request additional transponders. You can also add or update your email address, make a payment or pay a violation.

To safely and securely access your account online, go directly to the 91 Express Lanes website at 91expresslanes.com and click on "My Account". Don't access your account through suspicious-looking emails.

For additional information, visit the 91 Express Lanes website or contact our Customer Service Center at (951) 278-9191, Monday-Friday, 8:00 a.m. – 5:00 p.m.



New Toll Adjustments Effective July 1, 2016

Each year, tolls not adjusted by congestion management pricing are subject to a cost-of-living adjustment (COLA) as specified by the toll policy approved by the OCTA Board of Directors. Beginning July 1, tolls will increase 3 percent (rounded up or down to the nearest 0.05 cent increment). Please check the toll schedule at right for the latest toll adjustments.

91 Express Lanes Toll Schedule
Effective July 1, 2016
Westbound
Riverside Co. Line to SR-55

	Sun	M	Tu	W	Th	F	Sat
Midnight	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55
1:00 am	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55
2:00 am	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55
3:00 am	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55
4:00 am	\$1.55	\$2.90	\$2.90	\$2.90	\$2.90	\$2.90	\$1.55
5:00 am	\$1.55	\$4.65	\$4.65	\$4.65	\$4.65	\$4.40	\$1.55
6:00 am	\$1.55	\$4.85	\$4.85	\$4.85	\$4.85	\$4.65	\$1.55
7:00 am	\$1.55	\$5.35	\$5.35	\$5.35	\$5.35	\$5.20	\$2.00
8:00 am	\$2.00	\$4.85	\$4.85	\$4.85	\$4.85	\$4.65	\$2.35
9:00 am	\$2.00	\$3.80	\$3.80	\$3.80	\$3.80	\$3.80	\$3.05
10:00 am	\$3.05	\$2.35	\$2.35	\$2.35	\$2.35	\$2.35	\$3.05
11:00 am	\$3.05	\$2.35	\$2.35	\$2.35	\$2.35	\$2.35	\$3.45
Noon	\$3.05	\$2.35	\$2.35	\$2.35	\$2.35	\$2.35	\$3.45
1:00 pm	\$3.45	\$2.35	\$2.35	\$2.35	\$2.35	\$2.35	\$3.45
2:00 pm	\$3.45	\$2.35	\$2.35	\$2.35	\$2.35	\$2.35	\$3.45
3:00 pm	\$3.45	\$2.35	\$2.35	\$2.35	\$2.35	\$3.05	\$3.45
4:00 pm	\$3.60	\$2.35	\$2.35	\$2.35	\$2.35	\$3.05	\$3.60
5:00 pm	\$3.60	\$2.35	\$2.35	\$2.35	\$2.35	\$3.05	\$3.60
6:00 pm	\$3.60	\$2.35	\$2.35	\$2.35	\$2.35	\$3.55	\$3.05
7:00 pm	\$3.05	\$1.55	\$1.55	\$1.55	\$1.55	\$2.35	\$2.35
8:00 pm	\$3.05	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55
9:00 pm	\$3.05	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55
10:00 pm	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55
11:00 pm	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55

91 Express Lanes Toll Schedule
Effective July 1, 2016
Eastbound
SR-55 to Riverside Co. Line

	Sun	M	Tu	W	Th	F	Sat
Midnight	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55
1:00 am	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55
2:00 am	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55
3:00 am	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55
4:00 am	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55
5:00 am	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55
6:00 am	\$1.55	\$2.35	\$2.35	\$2.35	\$2.35	\$2.35	\$1.55
7:00 am	\$1.55	\$2.35	\$2.35	\$2.35	\$2.35	\$2.35	\$1.55
8:00 am	\$1.90	\$2.35	\$2.35	\$2.35	\$2.35	\$2.35	\$2.35
9:00 am	\$1.90	\$2.35	\$2.35	\$2.35	\$2.35	\$2.35	\$2.35
10:00 am	\$3.05	\$2.35	\$2.35	\$2.35	\$2.35	\$2.35	\$3.05
11:00 am	\$3.05	\$2.35	\$2.35	\$2.35	\$2.35	\$2.35	\$3.05
Noon	\$3.55	\$2.35	\$2.35	\$2.35	\$2.35	\$3.65	\$3.55
1:00 pm	\$3.55	\$3.40	\$3.40	\$3.40	\$3.65	\$5.70	\$3.55
2:00 pm	\$3.55	\$4.85	\$4.85	\$4.85	\$5.00	\$3.30	\$3.55
3:00 pm	\$3.05	\$5.20	\$3.90	\$4.15	\$4.90	\$10.45	\$3.55
4:00 pm	\$3.05	\$5.00	\$6.35	\$7.60	\$10.10	\$10.25	\$3.55
5:00 pm	\$3.05	\$5.00	\$5.70	\$7.10	\$9.30	\$6.60	\$3.55
6:00 pm	\$3.05	\$5.20	\$3.70	\$3.70	\$4.55	\$6.15	\$3.05
7:00 pm	\$3.05	\$3.65	\$3.65	\$3.65	\$5.30	\$5.75	\$2.35
8:00 pm	\$3.05	\$2.35	\$2.35	\$2.35	\$3.40	\$5.30	\$2.35
9:00 pm	\$2.35	\$2.35	\$2.35	\$2.35	\$2.35	\$3.40	\$2.35
10:00 pm	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55	\$2.35	\$1.55
11:00 pm	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55